



March 14, 2020

To our Residents and Family Members,

The threat of coronavirus to those we serve and anyone with underlying health conditions is alarming. Exhaustive measures must be implemented in an effort to prevent further spread of the virus. We appreciate the federal government's support for the long-term care sector. Our common goal is to keep our residents, tenants and staff safe and healthy.

Yesterday, the President implemented a State of Emergency proclamation regarding the coronavirus. In response to the State of Emergency, CMS (Centers of Medicare and Medicaid) have placed further, more stringent protocols on long term care facilities, including restricting all visitors into our facilities, group activities (including Chapel) and communal meals. Only essential care providers (such as our staff) will be allowed in our buildings, except in end of life situations. We are in the process of implementing these additional safety measures in accordance with the federal government's requirements.

In working together, with the federal and state health organizations and other partners, it is agreed that we need to do everything possible to minimize that risk to our vulnerable elderly. We understand how difficult the implemented safety measures are to each of our residents, and tenants, as well as families and friends, who cannot visit their loved ones at this time. Our staff are committed to helping residents and tenants communicate with family members and friends through alternative means, so they can remain connected to their loved ones.

Thank you for your cooperation and encouragement while we continue our efforts to fight the spread of coronavirus.

If you have any questions, please contact our facility Administrators:

Davenport Lutheran Home Campus Facilities:

Shelly Hopp at 563-391-5342

Vinton Lutheran Home Campus Facilities:

- **Home Health, Assisted Living and Community Services:**
Christine Smith and Mindy VanRee at 319-472-2092
- **Nursing Home - Vinton**
Kellie VanRee, Lisa Rule, Pam Parmater, or Holly Rahija at 319-472-4751

Or, you may contact me at the Corporate Office.

We truly appreciate your continued support and prayers.


Diane Gloede, COO

The Lutheran Home for the Aged Association-East

